

**HUMAN RESOURCE ENTERPRISE
CUSTOMER COUNCIL MEETING
Grimes South Conference Room
April 5, 2006 at 1:30 p.m.**

Agenda Item	Notes
Members Present	Bill Snyder-Chair-Judicial, Bill Gardam- Vice-Chair- Human Services, Cindy Morton-Revenue, Roger Stirler-Education, Lance Noe-Drake, Jim Riordan- PERB, Penny Westfall-Law Enforcement Academy
Members Absent	Mike Marshall-Legislature, Clarence Key-Parole Board, Nancy Richardson- Transportation, Dean Lerner-Inspections, John Craig-AFSCME
Other Attendees	Nancy Berggren-DAS-HRE, Ed Holland-DAS-HRE, MaryAnn Hills-DAS-HRE, Dave Werning-Inspections and Appeals Tracy Hunt, Public Safety, Bill West-DAS-HRE
Opening Remarks	<ol style="list-style-type: none"> 1. Chairperson Bill Snyder called the meeting to order. 2. Lance Noe made the motion to approve the minutes from the March 01, 2006 meeting and Roger Stirler seconded the motion. 3. The motion carried and the minutes were approved.
Updates	<p>Bill Synder inquired about the recent telephone survey with council members. Nancy Berggren explained that the Legislature had asked Mollie Anderson for some additional information regarding customer councils. This was in conjunction with their discussion regarding legislation about the designation of services as marketplace, utility or leadership. This survey was conducted with 3 or 4 members of each customer council. Nancy will email the chart with the results to each HRE customer council member.</p> <p>Ed Holland indicated that HRE is working on an electronic enrollment system for Wellmark products. HRE is beginning with a SPOC pilot in May. If all goes well, we will implement this for others in state government in October.</p> <p>Denise Sturm has resigned and her last day will be April 21, 2006.</p>
Budget Updates	Denise Sturm was unable to attend this meeting. Nancy Berggren will e-mail the budget update to all customer council members.
Legislative Update	<p>Nancy Berggren gave the following legislative update.</p> <p>SLIP – (SF 2231) The bill has passed both chambers and was sent to the Governor for signature.</p> <p>Customer Council legislation – (HF 2698) The bill has passed the Senate, but it does not appear at this time that the Senate will take it up.</p> <p>Retirement Benefits Specialist – Unknown – Budget negotiations are underway between the Governor's Office and Legislative Leadership. These negotiations will determine if funding is available for this position.</p>
Council Members	Bill Snyder indicated that Clarence Key has resigned from the Customer Council. Bill will notify Mollie Anderson and ask that she initiate the process for selecting his replacement.

**HUMAN RESOURCE ENTERPRISE
CUSTOMER COUNCIL MEETING
Grimes South Conference Room
April 5, 2006 at 1:30 p.m.**

Rate Setting Discussion	<p>The council discussed the information sheets prepared by HRE that outline their priorities for program enhancements. After discussion, the council decided that this information should be distributed to departments for input and comment. HRE will revise these documents based on the suggestions of the council and send the drafts to Bill Synder in approximately two weeks. These will again be discussed at the May council meeting.</p> <p>Bill Synder proposed that the Chairs and Vice-Chairs of each Department of Administrative Services customer council periodically meet with Mollie Anderson to enhance coordination between the councils. Lance Noe made the following motion:</p> <p>The HRE Customer Council hereby authorizes its chairperson and vice-chairperson to meet with the chairs and vice-chairs of the other customer councils and to jointly pursue common concerns with the Department of Administrative Services.</p> <p>Roger Stirler seconded the motion and the motion passed.</p>
Topics for next meeting	Program Enhancements and Customer Input Rate Setting Process.
Next meeting:	May 3, 2006 Grimes South Conference Room at 1:30 p.m.
Adjourned:	Cindy Morton moved that the meeting be adjourned. Roger Stirler seconded the motion. The motion passed. The meeting was adjourned at 2:07 p.m.